

One-on-One Coaching Session Youth and Family Specific Consultation Form

Care Coordinator: _____

Coaching Session Date: _____

Youth and Family: _____

Questions to review about the youth and family:

- What phase are you in with the youth and their family?
- What is the family and youth vision?
- How does the family and youth describe their cultural identity?

Questions to review about the Wraparound team:

- Who is on the Wraparound team?
- What systems are represented? What are their needs/mandates?
- What is the team mission?

		CANS Rating/NA
Youth & Family Strengths		
Youth & Family Prioritized Needs		

One-on-One Coaching Session Questions to Consider the Youth and Family Culture

Coaching Questions to consider: Language

- How does the youth and family communicate?
- Who in the family is multilingual and/or monolingual?
- Who is/are the primary communicator(s) in the family?
- Do you need assistance to communicate effectively with the youth or family, such as an interpreter or translator?
- Has the youth and family been given an opportunity express their language and communication preferences?
- Is the language used during team meetings the language spoken by the family in the home?
- Has the family been offered a certified interpreter during team meetings?
- Is there a use of interpretation services for other team communications and provider appointments?
- Has the family been given materials in their chosen language?
- Does the youth act as an interpreter for the family, team, or other providers?
- Are there formal service providers on the team who communicate in the family's chosen language?

Coaching Questions to consider: Culture

- Has the family been given an opportunity to share information about their culture?
- What are the unique characteristics of the family's culture (values, attitudes, norms and rituals)?
- Does the format and process of meetings honor the culture of the family?
- Are the team members and the Wraparound process responsive to the unique cultural aspects of the family?

Coaching Questions to consider: Care Coordinator Skills

- In what ways do you demonstrate to the family and youth that you are willing to empathize with their unique context?
- How does the Care Coordinator discuss cultural diversity as a strength with the family and team?
- Has the Care Coordinator identified how the family/youth are unique within their culture and identified group?
- How has the Care Coordinator modified the typical course of action to be responsive to the cultural and linguistic needs of the family/youth?

Coaching Questions to consider: CANS

- What is the CANS rating in the *Language* item?
- What is the CANS rating in the *Cultural Identity* item?
- What is the CANS rating in the *Culture Events and Activities* item?
- What is the CANS rating in the *Cultural Stress* item?