

Wraparound during COVID-19

- **Billing:**
 - add modifier GT when billing for Wrap
 - CANS- Retroactively, BOTH CANS codes will be updated on the fee schedule, so go forth and complete your CANS over the phone/zoom etc.; Nat is also working on telehealth codes for CANS
- **CANS:** From Danielle at SOCI: Challenges with engagement and completing initial CANS due to not being able to meet with families and youth in person.
 - Keep engaging with youth, family, and team members as best you can given the current situation. That might look like phone calls or online meetings.
 - From page 1 of the [CANS FAQ](#): "For the first CANS, it is likely that you may not have enough information to rate every single item. For those items, please rate Needs as a 0 and Strengths as a 3. Over time, as you continue to engage with the youth, family, and team you will have more information to rate more CANS items."
- **Engagement** with youth and families:
 - Marco Polo, FaceTime, Twitch, Instagram, House Party, Book Club, Snapchat, TikTok, Hangouts, Zoom, Mend, Telehealth
- **Wrap and Wrap Review Meetings:**
 - Zoom, Telehealth, conference line, 8x8
- **HIPAA during COVID-19:** "Under this Notice, covered health care providers may use popular applications that allow for video chats, including Apple FaceTime, Facebook Messenger video chat, Google Hangouts video, Zoom, or Skype, to provide telehealth without risk that OCR might seek to impose a penalty for noncompliance with the HIPAA Rules related to the good faith provision of telehealth during the COVID-19 nationwide public health emergency. Providers are encouraged to notify patients that these third-party applications potentially introduce privacy risks, and providers should enable all available encryption and privacy modes when using such applications."
<https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html>
- **WFI-EZ:** From Danielle at SOCI: WFI EZ during this time. Is it possible to stop it, considering we are not face to face with families and often team collaboration is happening but not with all partners due to the pandemic.
 - The WFI-EZ can be completed online as an option since you won't be seeing the youth and families you work with face-to-face. The WrapTrack data system has the capacity to send out emails to youth, caregivers, team members, and care coordinators with a link and temporary password allowing them to complete the WFI-EZ completely online, with the data being automatically added to the Youth Record in WrapTrack.
 - [Tip Sheet](#) on how to send WFI-EZ email links.
 - [YouTube video](#) on how to send WFI-EZ email links.
 - Another option is to have someone from your program, not Care Coordinators, call youth and caregivers and complete the WFI-EZ with them over the phone.
- **Resources** shared can be found here:
 - www.oregonwraparound.org
 - <https://www.reachoutoregon.org/resources/>
 - Master List for Undocumented Communities:
https://docs.google.com/spreadsheets/u/1/d/18p9OSILpSYanIoUC-gEbhVbRMYVUfw4wyrixa9ekGdc/htmlview?urp=gmail_link#gid=0

- Webinar for public charge:
<https://www.youtube.com/watch?v=B1nxRGfTt28&feature=youtu.be>
- Chart explaining public charge: <https://protectingimmigrantfamilies.org/wp-content/uploads/2020/02/Public-Charge-Does-This-Apply-To-Me-February-2020-ENGLISH.pdf>
- COVID-19 Emergency Relief Resources for PDX (and beyond):
https://docs.google.com/spreadsheets/d/1_vxTr5ze9Po3noASrnc3075x9EMsKZQczUe-QHsWADQ/htmlview?urp=gmail_link&usp=gmail_thread#gid=0
- Trauma Informed Oregon: <https://traumainformedoregon.org/workforce-wellness-strategies-during-covid-19/>
- Red Cross: <https://www.redcross.org/get-help/how-to-prepare-for-emergencies.html>
- FEMA: <https://www.fema.gov/media-library/assets/documents/7877>